

Brant Road and Springcliffe Patient Participation Group Committee Meeting

1830 hrs 21 October 2021

Attendees

Alice H	-	Chair
Colin F	-	Secretary
Karen S	-	Practice Member
Vicky B	-	Practice Member
Michael H	-	Committee Member

1. Welcome

The Chair welcomed everyone to the meeting.

2. Apologies

Apologies were received from Helen K and Sheila P.

3. AskmyGP

The access hours to AskmyGP have now been reduced from the original 24/7 to 7-2 Monday to Friday only. Karen S advised that the surgery is still overwhelmed with requests and the surgery had to restrict hours to more manageable times although this still is causing pressure on staff. The surgery continues to be affected by staff shortages although recruitment is underway. We are losing a number of ANP nurses but have managed to secure two locus doctors with a third just awaiting her final exams.

4. Vaccinations

Karen S advised that Covid booster jabs were underway at the Waddington surgery although the work to identify and call forward those eligible is time consuming. Flu jabs are beginning this Saturday (23 Oct) although take-up for those over 65 yrs of age has been slower with some thinking that they only need the booster Covid jab. **The Secretary advised he would post a message on the PPG Facebook page.**

5. Reinvigorating the PPG

The Secretary advised that nothing has been suggested by Committee members but he felt maybe the PPG could do a series of articles on the day in the life of a GP/ANP/Reception member. The Committee felt this was worth exploring and the **Secretary agreed to consider this further and bring back to the next meeting.**

6. **Primary Care Network (PCN)**

Karen S advised this had not progressed and asked for it to be carried over to the next meeting and this was agreed. C/F to next meeting (**Karen S agreed to look into this and come back to the Committee.**)

7. **General Practice Data for Planning and Research (GDPR)**

The Secretary advised this had been placed on the surgery website and therefore the action from last meeting was complete.

8. **Any Other Business**

Karen S advised that the surgery had now installed CCTV outside both Brant Road and Springcliffe surgeries. There had been some damage to the fence adjacent to the Brant Road surgery by youths but they were not caught on camera as the system was down due to a loose connection following a deep clean. Although the fence was not the property of the surgery they had paid for removal of the damage and making safe the remaining panels.

Vicki B advised the Committee about the Lincoln Community Grocery to help reduce the cost of the weekly shop for people of Lincoln. The cost is £5 membership a year with £3 paid on each visit which also allows members to have access to a range of free support services. This had already been posted on the PPG Facebook page but **the Secretary said he would repost.**

Karen S brought the attention of the Committee to the Night Light Cafe which provides a listening ear and company for people experiencing a crisis with their mental health. **The Secretary said he would post this on the PPG Facebook page.**

Further to the suggested survey of patients the Secretary advised he had not received any suggestions but had come up with a few questions which he briefed the Committee on. **The Secretary agreed to press forward and launch the survey.**

9. **Next Meeting**

The date and time for the next meeting was discussed. The next PPG meeting will take place at **Springcliffe Surgery on 9 November 2021 at 3pm**

Patient Council Notes

20/5/20 will be the next digital development and held in Grantham

ULHT voluntary members forum - how much would you like to be involved. -

<https://www.ulh.nhs.uk/about/membership/why/#how-do-i-become-a-patient-representative-and-get-involved-in-activities> Areas where volunteers are wanted include:

Readers panel

Integrated personal budgets

Special interest groups/patient groups

Continuous quality improvement (CQI)

Lincolnshire Research Patient and Public Forum (LRPPF)

Update on developments of the new Lincolnshire CCG - moving to one means more streamlined processes, but 4 localities focused. The new digital structure will be sent out once names in frame & signed off.

The Healthy Conversation Final Report is being finalised. Key things are:

Respect for NHS staff

Support for conditions - prevention & healthier life styles

Better utilisation of NHS buildings

Remote areas being able to access services

Utilise tech more

Collaboration with County council transport

Next steps - all feedback reviewed & analysed / more consultation

ReSPECT update - Recommended Summary Plan for Emergency Care and Treatment
a personalised recommendation for your clinical care in emergency situations where you are not

able to make decisions or express your wishes for anyone, focus on those with complex health needs / risk of sudden deterioration..e.g. Cardiac conditions/ terminal illness.

It has been in place for over a year - good conversations & proving important in Care Homes for Residents. DNACPR no longer use / but respected & honoured. Some issues to deal with such as cross care e.g care home to hospital. Upload onto the Care Portal? No quick fix for that, but can issue a copy e.g. Ambulance, hospital. There is a need to ensure standard uniformity. ULHT is feeding back. There is support from St Barnabus palliative care. Website shows info on this plus leaflets - <https://www.resus.org.uk/respect/patients-and-carers/> There are cross boarder issues which should resolve as it rolls out elsewhere. There are still questions about where to store the form at home e,g ICE. Behind door.

Corona Virus - Use normal infection control & hygiene. Moderate risk at present from a UK perspective. Mortality from Corona is less than flu.Use soap and water, regularly washing hands.

Urgent Treatment Centre - This is primarily for out of hours / when you can't get an appointment urgently needed locally. This is accessed via 111 online/or phone.